

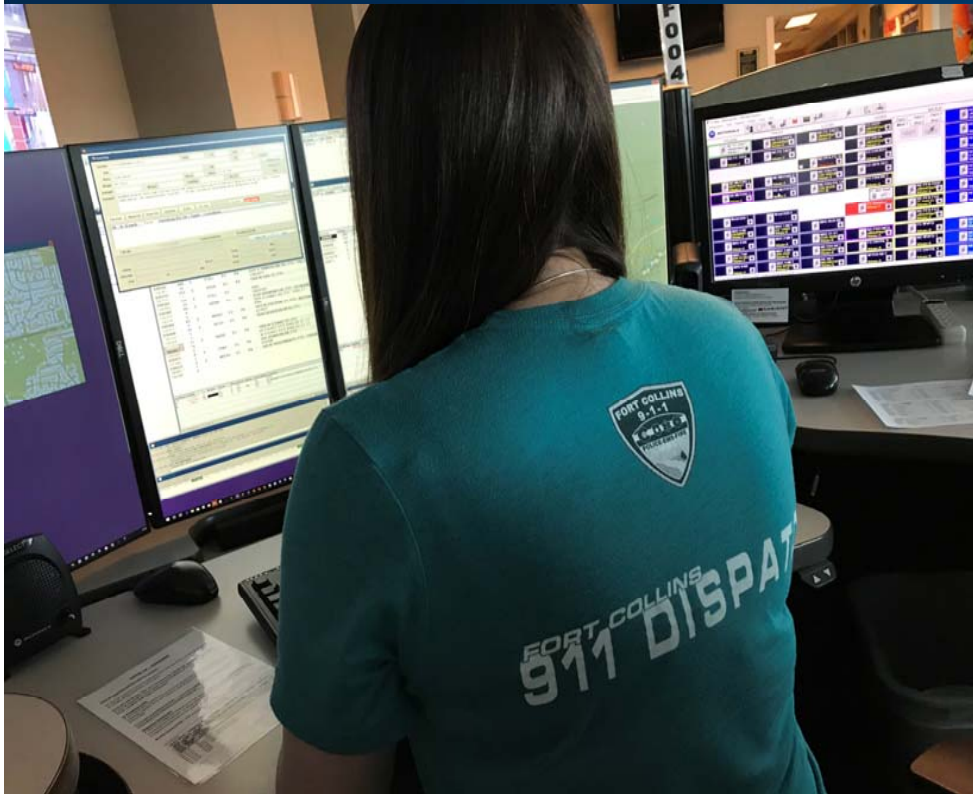


Priority 1 Call Process  
Rena Martinez, Director & Assistant Chief John Feyen

### Safe 1 – Response time to Priority 1 Calls

- Measures our response to our most critical calls
- Expected level of core law enforcement service
- Goal is 5:30 from call creation to an officer on scene
- Target derived from Benchmark City comparison





Burglary in Progress

Kidnapping

Robbery

Sentinel Alarms

Shooting

Sierra Activations

Stabbing

# Priority 1 Call Process



