





BROADBAND DEPARTMENT
215 N. MASON ST.
FORT COLLINS, CO 80525

MEMORANDUM

DATE: July 15, 2021

TO: Mayor and Councilmembers

FM: Colman Keane, Broadband Executive Director 

TH: Darin Atteberry, City Manager 

RE: Work Session Summary – July 13, 2021: Fort Collins Connexion Update

On July 13, 2021, Mayor Pro Tem Gorgol, and Councilmembers Gutowsky, Ohlson, Peel, and Canonico participated in the work session. Staff members Chad Crager and Erin Shanley presented.

Staff presented a thorough overview and update that included construction updates and metrics, customer experience strategy and marketing updates, collaborations, and potential grant information.

Discussion:

- Lots of excitement and encouragement for existing work and increased information for residents (map and address look-up.)
- Suggestions to refine the 6-9 month window between construction and service availability, especially if someone is uncertain when construction began or occurred.
- Suggestion to make the address look-up more prevalent on the website.
- Questions regarding when construction and boring will be complete and where the budget stands. Staff shared general timelines and shared that an Executive Session is being scheduled to discuss in more detail.

Next Steps:

- Work on website improvements/suggestions.
- Schedule Executive session.