



**Utilities**

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**M E M O R A N D U M**

**DATE:** June 11, 2021

**TO:** Mayor Arndt and Councilmembers

**FROM:** Theresa Connor, Interim Utilities Director *TC*

**THROUGH:** Darin Atteberry, City Manager *DA*  
Kelly DiMartino, Deputy City Manager

**RE:** March 23, 2021, Work Session Summary – Wastewater Utility Overview  
June 8, 2021, Work Session Summary – Water Utility Overview

This work session summary will cover both the Wastewater Utility Overview and the Water Utility Overview since City Clerk staff noted that there was no document in the files for the Wastewater Utility Overview. On March 23, 2021, staff presented a high-level overview of the Wastewater Utility to City Council as the first update in a series of annual updates on each of the four incumbent utilities to assure alignment with strategic direction and understanding of system needs of each of the utilities. The Water Utility Overview was presented on June 8, 2021. The overviews included a summary of customer satisfaction survey results, the infrastructure system, challenges and opportunities to the system, financial status and a snapshot of the people that make the service happen.

Council feedback on the Wastewater Overview included support for addressing the challenges facing the wastewater system including addressing aging infrastructure, increasing regulatory requirements for environmental performance of the system, customer engagement in programs such as “what not to flush” and facility tours of the water reclamation facilities, as well as support for opportunities to address strategic priorities such as the “circular economy” including methane recovery and beneficial uses of nutrients as soil amendments at Meadow Springs Ranch.

Feedback received on the Water Utility Overview included support for incorporating a graywater program into our water management programs, leveraging federal funding programs to address water infrastructure needs, continuing to look at the pace of asset replacement, and considering a realignment of budget offers for treatment and distribution of water to the Safe Community versus Environmental Health budgeting outcome area.

Staff appreciates the direction, feedback and questions.