

09-AUG-2018
ERIC NELSON
POUDRE FIRE
Solution ID: 6105005

495308
103530, 555070
Reg (5)

Subject: Kronos Support Services Quote for POUDRE FIRE
Contract #: 1188853 R03-JUL-18

Dear ERIC,

The support services and benefits provided under your existing maintenance services terms are due to expire. In order to continue to receive support services and benefits for your Kronos products, you will need to renew the maintenance support for another year. Please review the attached quote so that we can ensure that the upcoming invoice we send to your Accounts Payable organization accurately reflects your Kronos investment. (Please be aware that per the terms of your agreement Kronos will send an invoice 60 days prior to the start of your contract.) **If the attached quote matches your records, please sign the quote and return a copy to me within 10 business days.**

If your organization requires a Purchase Order for payment, please forward me a copy at this time so I can make sure it is referenced on the invoice.

When the invoice is paid, your organization is acknowledging that they are renewing the maintenance support services for another year under the existing terms and conditions with Kronos. If the invoice is not paid, your support services for the products will be cancelled and Kronos will require you to sign a new support services contract, with applicable charges, in order to reactivate your service.

I encourage you to visit the Kronos Customer Portal at <http://customer.kronos.com> for access to SuperSearch, eCase management, Customer Forums, Product Documentation, Training tips and so much more! Experience the array of services Kronos offers.

Please contact me at the email address or telephone number provided below if you have any questions regarding your renewal.

Thank you for your business.

Regards,

Elizabeth Mathis
Contract Administrator

tel: 303-843-1352
fax: 877-408-0903
email: Elizabeth.Mathis@Kronos.com



Payment Terms: Net 30 Days
Currency: USD
Customer PO Number:

Quote Type: Renewal
Customer: POUFRE FIRE
Solution ID: 6105005
Contract #: 1188853 R03-JUL-18
Date: 09-AUG-2018
Prepared by: Elizabeth Mathis / US West2

Bill To: POUFRE FIRE
102 REMINGTON STREET
FORT COLLINS CO 80524-2834
UNITED STATES

Ship To: POUFRE FIRE
102 REMINGTON STREET
FORT COLLINS CO 80524-2834
UNITED STATES

Contact: ERIC NELSON
Email: enelson@poudre-fire.org

CONTRACT SUMMARY

Contract Period: 09-OCT-2018 - 31-OCT-2019

Description	Support Services	Estimated Tax	Subtotal
Software Support Services	11,244.21	0.00	11,244.21
Educational Services	1,163.62	0.00	1,163.62
Total	12,407.83	0.00	12,407.83

Annualized Contract Value: 12,523.94

The Annualized Contract Value is the value of the contract if all services are priced for 365 days. The Annualized Contract Value does not include estimated tax. Please note that this quote may include services priced for prorated periods.

IMPORTANT NOTES

Support Services are subject to applicable taxes. The tax amount shown on this quote is only an estimate. The actual tax due will be reflected on the invoice.

POUDRE FIRE	KRONOS INCORPORATED
Signature: _____	Signature: _____
Name: _____	Name: _____
Title: _____	Title: _____
Date: _____	Date: _____

Payment Terms: Net 30 Days
 Currency: USD
 Customer PO Number:

Quote Type: Renewal
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Bill To: POUFRE FIRE
 102 REMINGTON STREET
 FORT COLLINS CO 80524-2834
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 Email: enelson@poudre-fire.org

SOFTWARE SUPPORT SERVICES

Line	Support Service Level	Covered Product	License Count	Start Date	End Date	Duration (days)
1	Platinum	WORKFORCE TELESTAFF GLOBAL ACCESS V6	270	10-OCT-2018	31-OCT-2019	387
2	Platinum	WORKFORCE TELESTAFF CONTACT MANAGER V6	270	01-NOV-2018	31-OCT-2019	365
3	Platinum	WORKFORCE TELESTAFF ENTERPRISE V6	270	01-NOV-2018	31-OCT-2019	365
4	Platinum	WORKFORCE TELESTAFF GATEWAY MANAGER V6		01-NOV-2018	31-OCT-2019	365
5	Platinum	WORKFORCE TELESTAFF CONTACT MANAGER V6	15	04-MAY-2019	31-OCT-2019	181
6	Platinum	WORKFORCE TELESTAFF ENTERPRISE V6	15	04-MAY-2019	31-OCT-2019	181
7	Platinum	WORKFORCE TELESTAFF GLOBAL ACCESS V6	15	04-MAY-2019	31-OCT-2019	181

	Support Services	Estimated Tax	Subtotal
Software Support Services	11,244.21	0.00	11,244.21

EDUCATIONAL SERVICES

Line	Support Service Level	Covered Product	License Count	Start Date	End Date	Duration (days)
1	Ed Services Subscription	KNOWLEDGE PASS		09-OCT-2018	31-OCT-2019	388

	Support Services	Estimated Tax	Subtotal
Educational Services	1,163.62	0.00	1,163.62