



Financial Services
Purchasing Division
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Thursday, October 20, 2011

Tickets.com, Inc
555 Anton Blvd.
Costa Mesa, CA 92626
Attn: Chief Executive Officer or Chief Financial Officer

RE: Termination of Online Ticketing Services Agreement and Software Support
and License Agreement A101-922

Dear Sir or Ms.:

The City of Fort Collins, Colorado and Tickets.com, Inc entered into a Services Agreement for Online Ticketing dated February 7, 2005; and a Software Support and License Agreement A101-922 dated September 22, 2003. In accordance with Section 2.B. Renewal Term of those Agreements, the City is terminating the agreement effective January 31, 2012.

Please contact Ed Bonnette, C.P.M., CPPB, Buyer at (970) 416-2247 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "James B. O'Neill II". The signature is fluid and cursive, with a large initial "J" and "O".

James B. O'Neill II, CPPO, FNIGP
Director of Purchasing and Risk Management

Cc: Ty Sutton, Performing Arts Center Manager

JBO: bd