

REG #12305

AV-06-01 12:48P Printrak Int'l

7142382099

P.04



PRINTRAK
A Motorola Company

Exhibit A

**Instant-Image™ Identification System (Mugshot)
FEE AND SERVICE SUMMARY**

AGREEMENT FOR MAINTENANCE SERVICES NO. SA 001783000

SA 001783000

Date 11/08/01
AMENDMENT NO. 2

New Term Effective

START 01/01/02

END 12/31/02

CENTRAL SITE AGENCY NAME: Address (1): Address (2): CITY, STATE, ZIP CODE:	Fort Collins Police Department 600 La Porte Ave. Fort Collins, CO. 80521	FIELDING AGENCY: Address (1): Address (2): CITY, STATE, ZIP CODE:	
CONTACT NAME: CONTACT TITLE: TELEPHONE: FAX: Email:	Mr. Manuel	CONTACT NAME: CONTACT TITLE: TELEPHONE: FAX: Email:	

SILVER STANDARD PLAN

SUPPORT SERVICE		PRINCIPAL PERIOD OF MAINTENANCE (PPM)																																				
<p>On-Site Response Time - Central Site</p> <table border="1"> <thead> <tr> <th></th> <th>PLATINUM</th> <th>GOLD</th> <th>SILVER</th> <th>BRONZE</th> </tr> </thead> <tbody> <tr> <td>1 Hour PPM</td> <td></td> <td></td> <td>NA*</td> <td>NA*</td> </tr> <tr> <td>2 Hours PPM</td> <td></td> <td></td> <td>NA*</td> <td>NA*</td> </tr> <tr> <td>4 Hours PPM</td> <td>Plan Standard</td> <td></td> <td>NA*</td> <td>NA*</td> </tr> <tr> <td>8 Hours PPM</td> <td></td> <td>Plan Standard</td> <td>NA*</td> <td>NA*</td> </tr> <tr> <td>Next Day PPM</td> <td></td> <td></td> <td>NA*</td> <td>NA*</td> </tr> <tr> <td>Second Day PPM</td> <td></td> <td></td> <td>NA*</td> <td>NA*</td> </tr> </tbody> </table>			PLATINUM	GOLD	SILVER	BRONZE	1 Hour PPM			NA*	NA*	2 Hours PPM			NA*	NA*	4 Hours PPM	Plan Standard		NA*	NA*	8 Hours PPM		Plan Standard	NA*	NA*	Next Day PPM			NA*	NA*	Second Day PPM			NA*	NA*	<p>STANDARD X 8 AM - 5PM (Local Time) Monday Through Friday</p> <p><input type="checkbox"/> 8 AM - 5PM (Local Time) Monday Through Saturday</p> <p><input type="checkbox"/> 8 AM - 5PM (Local Time) Monday Through Sunday</p> <p><input type="checkbox"/> 24 X 5 Monday Through Friday</p> <p><input type="checkbox"/> 24 X 6 Monday Through Saturday</p> <p><input type="checkbox"/> 24 X 7 Monday Through Sunday</p>	
	PLATINUM	GOLD	SILVER	BRONZE																																		
1 Hour PPM			NA*	NA*																																		
2 Hours PPM			NA*	NA*																																		
4 Hours PPM	Plan Standard		NA*	NA*																																		
8 Hours PPM		Plan Standard	NA*	NA*																																		
Next Day PPM			NA*	NA*																																		
Second Day PPM			NA*	NA*																																		
<p>On-Site Response Time - Remote Site</p> <table border="1"> <thead> <tr> <th></th> <th>PLATINUM</th> <th>GOLD</th> <th>SILVER</th> <th>BRONZE</th> </tr> </thead> <tbody> <tr> <td>1 Hour PPM</td> <td></td> <td></td> <td>NA*</td> <td>NA*</td> </tr> <tr> <td>2 Hours PPM</td> <td></td> <td></td> <td>NA*</td> <td>NA*</td> </tr> <tr> <td>4 Hours PPM</td> <td></td> <td></td> <td>NA*</td> <td>NA*</td> </tr> <tr> <td>8 Hours PPM</td> <td>Plan Standard</td> <td></td> <td>NA*</td> <td>NA*</td> </tr> <tr> <td>Next Day PPM</td> <td></td> <td>Plan Standard</td> <td>NA*</td> <td>NA*</td> </tr> <tr> <td>Second Day PPM</td> <td></td> <td></td> <td>NA*</td> <td>NA*</td> </tr> </tbody> </table>			PLATINUM	GOLD	SILVER	BRONZE	1 Hour PPM			NA*	NA*	2 Hours PPM			NA*	NA*	4 Hours PPM			NA*	NA*	8 Hours PPM	Plan Standard		NA*	NA*	Next Day PPM		Plan Standard	NA*	NA*	Second Day PPM			NA*	NA*		
	PLATINUM	GOLD	SILVER	BRONZE																																		
1 Hour PPM			NA*	NA*																																		
2 Hours PPM			NA*	NA*																																		
4 Hours PPM			NA*	NA*																																		
8 Hours PPM	Plan Standard		NA*	NA*																																		
Next Day PPM		Plan Standard	NA*	NA*																																		
Second Day PPM			NA*	NA*																																		

NA* - SILVER & BRONZE include Telephone Technical Support. On-Site Service available on a per-visit fee basis.

SILVER STANDARD PLAN FEE \$7,235.00

USER'S CONFERENCE ATTENDANCE (\$2,650 PER ATTENDEE)

Year No. of Attendees

\$

INSTANT-IMAGE™ TOTAL FULL TERM FEE * \$7,235.00

* Exclusive of taxes if applicable

NOTES:

Questions pertaining to Support Services, pricing options, or other concerns shall be directed to Holly Villanueva, Service Marketing Representative. Telephone: 714/575-2976 FAX: 714 237 0050, Email: hvillanueva@Printrak.com

Any notices or written communications required or desired to be sent to Customer by Printrak relative to Agreement for Maintenance Services shall be sent to the individual designated above as the Central Site Agency Contact. Communications may be sent via U.S. Mail, international courier service (U.S. Federal Express, DHL, etc.) or Electronic Mail (E-Mail). Messages relayed via Facsimile must be confirmed with a "hard copy" sent using a method as defined.

Any notices or written communications required or desired to be sent to Printrak by Customer relative to Agreement for Maintenance Services shall be sent to Jayne B. Goodall - Director, Service Marketing. Communications may be sent via U.S. Mail, international courier service (U.S. Federal Express, DHL, etc.) or Electronic Mail (E-Mail) jgoodall@printrak.com. Messages relayed via Facsimile must be confirmed with a "hard copy" sent using a method as defined.



PRINTRAK UNIVERSITY

Please send me information on training courses

820105.526100